

**MORMIKE IND. INC**

**CUSTOMER SATISFACTION SURVEY**

CUSTOMER: \_\_\_\_\_

ADDRESS: \_\_\_\_\_ TELEPHONE: \_\_\_\_\_

CITY: \_\_\_\_\_ STATE: \_\_\_\_\_ ZIP: \_\_\_\_\_ FAX: \_\_\_\_\_

CONTACT NAME: \_\_\_\_\_ EMAIL: \_\_\_\_\_

DATE OF SURVEY: \_\_\_\_\_

PLEASE RATE THE FOLLOWING FACTORS ACCORDING TO THIS SCALE:

	<i>BELOW OUR EXPECTATIONS</i>	<i>MEETS OUR EXPECTATIONS</i>	<i>EXCEEDS OUR EXPECTATIONS</i>
<b>1. Responsiveness To Your Needs</b>			
<b>2. Completeness of Quality Records</b>			
<b>3. Product Packaging</b>			
<b>4. Delivery Time</b>			
<b>5. Overall Quality</b>			

**COMMENTS:**

SURVEY COMPLETED BY: \_\_\_\_\_ DATE \_\_\_\_\_

**\* PLEASE FAX COMPLETED SURVEY TO: 734-944-3781**  
**\* OR EMAIL COMPLETED SURVEY TO: sales@chemsol.com**